

## Privacy Policy

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1. ESC is sensitive to the private nature of information you provide to us on the website. When you register with us, are registered through being a client of our Silo Operators or fill out our on-line forms and/or request information from us you may be providing ESC with your personally identifiable information. The personally identifiable information you provide ranges from limited personal data such as name, address and e-mail address to information about your business. We do not knowingly collect personal information from children under the age of thirteen. In addition, our web servers automatically collect web site usage information from you when you visit our web site. Web site usage information may extend to informing us about how our web site participants and subscribers use and navigate our web site, including the number and frequency of users of each web page, their IP address, and the length of their stays.
2. We may combine the personally identifiable information you provide ESC on our webpages with other information about you that is available to us, including website usage information and information from other sources. We may use this information to inter alia enable us to improve your experience on the website; to improve and develop new products, features and services; to provide marketing with aggregate information about our userbase and usage patterns; and to allow us to personalise the advertising users see based on their personal characteristics or preferences and for other purposes. We may share such information with third parties for the sole purpose to help us improve our content and for the purposes as aforesaid.
3. In addition, we may disclose the personally identifiable information to other third parties, as we, in our sole discretion, believe necessary or appropriate, and as is limited in connection with an investigation of fraud, intellectual property infringements, or any other activity that is illegal or may expose ESC to legal liability. We may also disclose and/or transfer such information pursuant to any merger or consolidation of ESC or the sale by ESC of any of its assets. We reserve the right to contact you at any time regarding any problems or questions as well as to notify you of changes to our Privacy Policy, or to other policies or terms that affect you and your use of the website, and to share your information in order to enforce our policies and terms governing the website.
4. The personally identifiable information we collect about you is stored in limited access servers. We maintain safeguards to protect the security, integrity, and privacy of these servers and of your personally identifiable information.
5. You may review and update the personally identifiable information you provide to us as part of the registration process by accessing your registration information from within the system application where applicable or sending an email to [support@silocerts.co.za](mailto:support@silocerts.co.za).
6. When you view our website we may store some information on your computer. This information will be in the form of a "cookie" or similar file. Cookies are small pieces of information stored on your hard drive, not on our site. Cookies do not spy on you or otherwise invade your privacy, and they cannot invade your hard drive and steal information. Rather, they help you navigate a website as easily as possible. We use cookies for authentication, for remembering user names, to identify users and their preferences, tracking click streams and for load balancing. Because of our use of cookies, we can deliver faster service, consistent, updated results and a more personalised site experience. You have the option of setting your browser to reject cookies. However, doing this will hinder performance and negatively impact your experience on the web site. This website contains links to other websites. ESC is not responsible for the privacy practices or the content of such websites. If you want to know the privacy policies of such other websites, please refer to the organisation sponsoring such website.
7. You may opt-out of receiving general communications from ESC, or raise any questions, comments or concerns about our Privacy Policy, by sending an e-mail to [support@silocerts.co.za](mailto:support@silocerts.co.za).